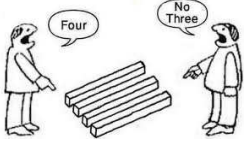



Computer Based Training

- We identified the common "problem" areas for all programs are:
 - History
 - Relatives
 - Placement
- We further looked at how we deal with these common issues differently based on our program's lens.




Continuum of Care: Collaboration in Child Welfare 4




Continuum of Care: The Dilemma

- Providers see DHHS as one united agency, but we don't function that way all the time.
- The structure of the system makes us work compartmentally.
- We get busy and stressed by the pressures of the system and tend to stay focused just on our program's needs and outcomes.




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Continuum of Care Activity


- Find the handout entitled "What I wish other programs knew"
- Read it together in the classroom.
- Discuss reactions as a group.



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Continuum of Care: The Supervisor's Role



**People may hear your words,
but they feel your attitude.**

John C. Maxwell

BrainyQuote

Continuum of Care: Collaboration in Child Welfare
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Continuum of Care: The Supervisor's Role


What is it as a supervisor that you need to know about collaborating with other programs?



- Listen
- Give and take
- Follow up with commitments
- Tie to continuum


Continuum of Care: Collaboration in Child Welfare

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Continuum of Care Activity: Bridging the GAP

- Let's take a look at a few scenarios – or discuss ones you have encountered yourself as a worker.
- Work with a partner to discuss ways as a *supervisor* that you can refocus the conversation to bridge the gap.
- For each scenario, consider the following questions:
 - How should you handle it?
 - What could be the outcome if the case stays in this direction?
 - How could intervention considering the continuum of care change the outcome?



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**Mentoring through Modeling Parallel Steps:
Continuum of Care**





*A Leader is one who knows the way,
goes the way, and shows the way.*

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Parting Thoughts

- Remember: No one is intentionally making bad choices on a case to make it harder for you to do your job!
- Let's not be defensive or hurl accusations at each other!
- Let's work together as a team to solve problems, educate each other, and get the best outcomes for our children and families for every case!



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